

July 30, 2007

Mr. Len Merson Founder, CEO Chaos Over, Inc 2565 Front Street, Suite 18 San Diego, CA 92103

Dear Len,

Just a note to tell you how happy Magnecomp staff is with the ChaosOver program.

Various staff members have mentioned to me that the program has made a big positive impact in improving their productivity, lessening their stress and enabling them to follow up more effectively with customers and other Magnecomp locations.

Managing of email has improved and staff members are now able to focus more effectively on the items that effect productivity and the bottom line! Some staff members have even said that they were trying to be all things to all people and now they can cut through the lesser important items quickly in order to address the more important issues.

Personally, the program has provided a focused system that has allowed me to handle many different functions effectively at a time when the organization has undergone many, many changes. And despite the hecticness (new word!) of the day, I always have a system to come back to keep me on track for managing many diverse functions!

Regards,

Diane H Frank Senior Manager Human Resources