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> FROM THE DESK OF: BILL HOLMAN

June 30, 2003

Mr. Len Merson Founder / CEO Productivity Concepts, Inc. 3535 First Avenue, Suite 10-C San Diego, CA 92103

Dear Len:

Thank you for your highly entertaining and useful presentation, "Changing The Chaos Into Productivity," at the Chamber's Get Connected Speaker Series. The information provided and your gracious style really clicked with our audience.

Your presentation was right on point as it relates to providing principles and strategies that our members could "plug into" their business right away. Our members came away from your presentation with practical tips that they could actually use! Several members have already expressed how happy they were that that came today. Hopefully, many attendees will apply your principles right away and soon see positive results.

Len, once again, thank you for a outstanding presentation. I hope to have the opportunity to recommend you soon.

Best regards,

Bill Holman

William A. Holman, CMP Vice President, Events