

March 25, 2008

Mr. Len Merson Founder and CEO Chaos Over, Inc.

Dear Len,

On behalf of the Imperial Beach Chamber of Commerce, I would like to thank you for appearing at our membership breakfast last month. I thought the response to your presentation entitled "Changing the Chaos into Productivity," was well-received by all in attendance.

Personally, your talk highlighted a problem that I was having with the follow-through portion of my position. Most of us tend to react to problems rather then be proactive. I left your speech and started immediately to take to heart one of the many pertinent concepts that you presented.

Paperwork and correspondence consume a large part of my work day and any tips that I can absorb that assist in that area are important to me.

Len thank you for taking the time to make your impressive and thoughtful presentation to the Imperial Beach Chamber of Commerce membership breakfast. I highly recommend the experience and believe that it was beneficial to all who attended.

Best Regards,

David A. Axelson Executive Director The Imperial Beach Chamber of Commerce