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May 24, 2004

Mr. Len Merson Founder & Chief Executive Officer Productivity Concepts, Inc. 3535 First Avenue, Suite 10-C San Diego, CA 92103

Dear Len:

Thank you for being our honored guest speaker at our Chamber Luncheon last week. Your presentation on "Changing Chaos Into Productivity" was not only entertaining but also extremely useful to our members by providing tools and strategies that could be implemented immediately in one's workspace. I have had many positive comments on members applying your recommended tools and being happy with the positive results.

Thank you again for your outstanding presentation and speaking to our members.

Sincerely,

Karen A. Finch

Karen A. Finch Chief Executive Officer